

**Robert L Bernatos**

2177 Merrimac Ave

Mechanicsburg, PA 17055-9303 United States

Mobile: 717-645-9233 - Ext:

Email: rbernato@comcast.net

**Availability:****Job Type:** Permanent**Work Schedule:** Full-Time**Desired locations:**

United States - PA - MechanicsburgUnited States - PA - New Cumberland Defense Logistics CenterUnited States - PA - New Cumberland

**Work Experience:****Defense Information Systems Agency**

5450 Carlisle Pike

Mechanicsburg, PA 17050 United States

**08/2018 - Present****Salary:** 96,033.00 USD Bi-weekly**Hours per week:** 40**Series:** 2210 **Pay Plan:** GS **Grade:** 12**Software Engineer** (This is a federal job)**Duties, Accomplishments and Related Skills:**

Gathers software data that is needed for best technical solution into project design to meet customer objectives

Creates and maintains strategic plans, reviews policy needs and develops to govern IT activities

Analyzes functional requirements and uses knowledge of operating systems, application software, and IT policies to develop IT solutions

Provides technical support and information to staff in issues relating to information management IT

issues that involve a variety of IT management that extend to an entire organization or components of an organization.

Coordinates and works with other engineers, technicians, Mainframe Section Chiefs, Mainframe Section Chief Leads, Mainframe Billing, Logistics, DITCO and PL as needed to establish a thorough analysis of the software requirements to incorporate within the solution.

Provides guidance to IT management, staff, and customers, assists with IT budgets, identifies IT workforce management and planning issues

Works with customer to identify requirements based on business needs

Compiles and analyzes new support requirements, creates information systems techniques, establishes criteria and makes suggestions when procedures and guidelines do not exist

Reviews requirements determination, proposal process and configuration requirements to insure the timely completion of IT projects.

Researches and studies technical journals and reports to remain current with state-of-the-art information systems technology and trends which impact of new techniques

integrates project activities to include managing resources and actions to mitigate risk.

Works to achieve DISA and customer goals and increase operational effectiveness through unified approach

Coordinates with the system engineer to ensure the documents are updated and are submitted in a timely manner.

Performs assigned administration tasks for the agency

Reviews/updates the BOM and SD (adds SW related information as needed).

Insures currency of agency policy, procedures, directives and related materials for conventional information management systems and programs

**Supervisor:** Justin Sollenberger (717-918-6149)**Okay to contact this Supervisor:** Contact me first**Defense Information Systems Agency**

Defense Enterprise Computing Center Mechanicsburg

Mechanicsburg, PA 17050-0975 United States

**10/2011 - 08/2018****Salary:** 96,033.00 USD Per Year**Hours per week:** 40**Series:** 2210 **Pay Plan:** GS **Grade:** 12**z/OS Software Specialist** (This is a federal job)**Duties, Accomplishments and Related Skills:**

Perform information technology (IT) project management duties; focusing and synchronizing DISA and customer efforts to achieve goals and increase operational effectiveness through a unified enterprise-wide project management approach.

Provide technical, engineering, and consulting services/support for z/OS operating systems and associated products with special emphasis on parallel sysplex implementation, configuration, and maintenance .

Provide expertise in running the SMC Mech z/OS Operating System and additional third party software in a parallel sysplex environment.

Support installed software and firmware including system software, utilities, programming languages, compilers, interactive terminal software and transaction processing software.

Provide technical and user training in the assigned area of expertise to SMC Mechanicsburg Enterprise Operations staff, customer technical staff, and end-user staff.

Plan, coordinate, and implement system migrations (relocations of hosts, logical partitions, and applications both at SMC Mechanicsburg and between remote sites and SMC Mechanicsburg) that incorporate state of the art techniques available with z/OS and the systems that build on top of it.

Utilize RMCAB and Change Management to oversee implementation of project plans, management of project resources and activities to coordinate and implement z/OS system upgrades and conversions, including product installation and maintenance using SMP/E. Perform product installs as required. Research problems and keep current on available patches, fixes, releases, and life-cycle (going-out-of-support) plans. Monitor and report on the status and progress of work to ensure priorities, methods, deadlines and quality are met and turn problems over to the vendor for resolution and escalate attention to the problems where appropriate.

Provide technical advice and consulting services for application programs and the resolution of associated operating system problems during development, testing, and production modes. Provide advice to the Technical Action Officer (TAO) in problem resolution process to resolve errors in systems software which have been identified by SMC Mech Technical Support. Perform the coordination and transition from one hardware subsystem to another as scheduled.

Work with the customers to identify technical requirements and concerns to develop objectives that meet the needs of the customer and review project actions and improvements as needed.

Perform problem reporting/monitoring, status updates, software/hardware incident logs, capacity planning processes and procedures, etc.

Perform trend analysis on system performance and make recommendations for configuration changes to improve efficiency and effectiveness of the SMC Mechanicsburg operation.

Technical lead on project to install and evaluate Allen Systems Group product TMON

Skills include using the following products and utilities

z/OS operating systems

JES2

OMVS

SDSF

TCPIP

BMC Mainview Monitoring Tool

Allen Systems Group Existing Systems Workbench

CA Librarian

CA PDSMAN

CA Panvalet

Compuware Abend-Aid

Compuware File-Aid

IBM Tivoli z/Pump

SMP/E

**Supervisor:** Mike Paskevich (717-918-6155)

**Okay to contact this Supervisor:** Contact me first

#### **Valdez International Corporation**

Colorado Springs, CO United States

**04/1999 - 10/2011**

**Salary:** 95,596.00 USD Per Year

**Hours per week:** 40

**z/OS Software Specialist**

#### **Duties, Accomplishments and Related Skills:**

Provide technical, engineering, and consulting services/support for z/OS operating systems and associated products with special emphasis on parallel sysplex implementation, configuration, and maintenance .

Provide expertise in running the SMC Mech z/OS Operating System and additional third party software in a parallel sysplex environment.

Support installed software and firmware including system software, utilities, programming languages, compilers, interactive terminal software and transaction processing software.

Provide technical and user training in the assigned area of expertise to SMC Mechanicsburg Enterprise Operations staff, customer technical staff, and end-user staff.

Plan, coordinate, and implement system migrations (relocations of hosts, logical partitions, and applications both at SMC Mechanicsburg and between remote sites and SMC Mechanicsburg) that incorporate state of the art techniques available with z/OS and the systems that build on top of it.

Plan, coordinate and implement z/OS system upgrades and conversions, including product installation and maintenance using SMP/E. Perform product installs as required. Research problems and keep current on available patches, fixes, releases, and life-cycle (going-out-of-support) plans. Track progress of problems turned over to the vendor for resolution and escalate attention to the problems where appropriate.

Provide technical advice and consulting services for application programs and the resolution of associated operating system problems during development, testing, and production modes. Provide advice to the Technical Action Officer (TAO) in problem resolution process to resolve errors in systems software which have been identified by SMC Mech Technical Support. Perform the coordination and transition from one hardware subsystem to another as scheduled.

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CA Panvalet

Compuware Abend-Aid

Compuware File-Aid

IBM Tivoli z/Pump

SMP/E

**Supervisor:** Jil Dershem (717-605-6376)

**Okay to contact this Supervisor:** Yes

**AMP Inc**

Harrisburg, PA United States

**05/1995 - 04/1999**

**Hours per week:** 40

**Systems Software Specialist**

**Duties, Accomplishments and Related Skills:**

Systems Software Analyst: Installation and maintenance of OEM software products, Computer Associates, ASG, Xenos, StorageTek, Boole & Babbage, SEA, second level problem determination MVS/ESA and OS/390 operating systems, systems automation tools, disaster recovery. Senior Computer Operator: Day to day operation of multiple MVS systems, HP 3000 MPX and HP9000 UNIX systems and AS/400, job abend resolution and restart, special projects as assigned, MVS systems programming co-op.

**Supervisor:** Tom Porta (717-810-2148)

**Okay to contact this Supervisor:** Yes

**Education:**

**Cumberland Perry Vo-Tech** Mechanicsburg, PA United States

ERROR 05/1978

**Mechanicsburg Area Senior High** Mechanicsburg, PA United States

High School or equivalent 05/1978

**Major:** Vo-Tech

**Job Related Training:**

INFORMATION TECHNOLOGY TRAINING

Operator Training

Entry Oped

TP Fundamentals

Advanced JCL & Utilities

MVS/JES3 for Operators  
 VM for MVS Operators  
 JCL & Utilities  
 Introduction to SAS

z/OS Programmer Training

z/OS Facilities

CICS Programmer Training

Fundamentals of Systems Programming  
 CICS/ESA Problem Analysis  
 CICS/ESA Systems & Programming  
 CICS Basic Tailoring  
 CICS Intercommunications & DB2 Interface  
 CICS in the S/370 Environment  
 MVS VSAM & Access Method Services  
 RETAIN & Software Support  
 CICS Problem Analysis in an MVS Environment  
 DB2 Concepts and Facilities  
 DB2 Utilities  
 SCO Unix System V/386  
 DFSMS Implementations  
 CA WORLD 97 and 98

Other Related Training

ITIL Foundation V3 Training  
 Project Management for IT Professionals  
 Critical Thinking

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**Language Skills:**

Language	Spoken	Written	Read
English	Advanced	Advanced	Advanced

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**Affiliations:**

Pennsylvania Department of Health - EMT-Basic  
 Professional Ski Instructors of America - Level 2 Ski Instructor  
 National Ski Patrol - Certified Patroller, Region Director

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**References:**

Name	Employer	Title	Phone	Email
Jeff Marks	Self Employed	Podiatrist	717-697-8664	
Ron Helm	Helm Construction	Owner	717-367-0391	
David Lyon	Ameriprise	Financial Planner	717-766-0131	

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