

Medcor is looking to hire Telephonic COVID-19 Screeners on a temporary basis to work from a home office environment across the United States. Hours for these positions and duration are dependent on customer assignments. Typical Shifts will work anywhere from 7:00 AM to 7:00 PM Monday through Friday. This service will run 24/7 with available shifts on weekends.

This position provides Telephonic COVID-19 screening services as per the Medcor Care Covid-19 Algorithm Protocol. In order to be successful in this role one must possess the following characteristics: Able to successfully work from home / remote location, have your own computer and a high speed internet access, Quick Learner, Strong Interpersonal Skills with all Communication mediums, Creative and Innovative, Fosters Teamwork, Demonstrates Leadership Qualities, Strong Organization and Planning Skills, Ability to Solve Problems, but knows when to ask for input and help. Excellent responsiveness and quick follow-up to requests are key. Detailed knowledge about COVID-19 and educating employees through sharing the updates provided by Medcor Clinical Affairs team.

We are actively recruiting for individuals who have active certifications including: EMT-B, EMT-I, EMT-P, LVN, LPN, RN, CNA, CMA, Medical Assistant, Nurse Assistant, Pharmacy Technician, Outdoor Emergency Care

**A typical day in the life of a Medcor COVID-19 Screener:**

- Answer inbound calls providing telephonic screenings to employees and / or supervisors or other designated callers using Medcor's Covid-19 Algorithm protocol
- Process Covid-19 screener calls in a fast-paced remote home office environment. Engage with Medcor supervisors or employees and participate in Covid-19 Screening team meetings as required
- Follow standard operating procedure and client specific directives in order to correctly confirm accurate placement utilizing Medcor Covid-19 call processing software.
- Verify accurate caller/employee information into the Covid-19 call processing software and call record.
- Use professional phone etiquette to deliver excellent customer service to help ensure client satisfaction.
- Responsible for personal schedule adherence and accurately reflecting all shift activities using Medcor's systems
- Comply with HIPAA Compliance Policies and other privacy rules to protect the confidentiality of information.
- Responsible for timely completion of Covid-19 online Training assignments, reviewing newly released training modules, Training Bulletins, participating in team meetings and review documents and newsletters.

**You Must:**

- Have experience working in a healthcare setting (Allied healthcare professionals will be considered and are encouraged to apply) need to provide proof of current certifications
- Have a current CPR certification – need to provide proof of current certification
- Have strong English skills
- Have access to a personal computer and a highspeed internet connection
- Learn Medcor's COVID-19 Telephonic screening software solution, procedures and processes (provided by Medcor)
- Have strong communication and customer service skills

- Have strong computer and other technology skills (navigate SAS's software solution and use cell phones, texting, etc.), familiarity with EMR software is a plus

**Work Environment:**

The Telephonic COVID-19 Screener is required to work in a home office environment with no background noise.

**Culture:**

We don't just advocate for our clients and our patients; we also advocate for ourselves. *To learn more about Medcor's Culture click [here](#).*

**Medcor Philosophy:**

Medcor embraces a set of simple, interconnected practices that everyone can tailor to their own life and work. To preserve our pioneering, entrepreneurial spirit, we impart our values through the ongoing Better@Medcor campaign: encouraging our advocates to make a conscious choice to practice our values, to celebrate and recognize each other via our peer recognition program, and to support one another during tough times.

Medcor is a tobacco free and smoke free workplace!

EOE/M/F/Vet/Disability

**Key Words**

EMT-B, EMT-I, EMT-P, LVN, LPN, RN, CNA, CMA, Medical Assistant, Nurse Assistant, Pharmacy Technician, Outdoor Emergency Care

**To apply, please click on this link: [APPLY](#)**